

# KINGS Heavy Haulage

Quality Assurance Manual Section : 1.0

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## QUALITY POLICY STATEMENT

It is the intent and policy of Kings Heavy Haulage Ltd to provide services which conform to recognised and/or sound practices, all statutory regulations and applicable national standards and codes, reliability and safety requirements set forth in the contract.

The Managing Director is primarily responsible for the development and implementation of the Quality System.

The Company has a policy of continuous improvement of the quality management system and all staff are encouraged to take an active part in this process to ensure its effectiveness.

This policy is reviewed as to its suitability at least annually and this shall provide a framework for reviewing the quality objectives.

We undertake through instruction, practical example and in house training to ensure that quality is everyone's aim throughout the organisation and that each employee has a proper understanding of the importance of the quality system function and its direct relevance to our success.

All employees engaged to perform work under the name of Kings Heavy Haulage Ltd all locations shall be instructed in undertaking and conforming to specified requirements and for initiating action to change requirements, which are no longer valid.

Kings Heavy Haulage Ltd ensures that each employee is fully conversant with the Company Quality Assurance Procedures, which embrace his/her activities, and regular audits are undertaken to verify conformance.

I hereby certify that this Quality Assurance Manual accurately describes the Management System in use within Kings Heavy Haulage Ltd to meet the requirements of BS EN ISO 9001: 2008 relating to our business.

S King Managing

Director :

Date :

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